

Terika L. McCall

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PROFESSIONAL SUMMARY

Project Manager with 10 years of public health research experience. Knowledge and skills encompassing diverse areas: business management, clinical research, program evaluation, survey methodology, user experience/interface design, and pharmaceutical sciences. Effective project leadership skills and a team player that works well across organizational functions. Maintains strong relationships between the organization and its clients.

EDUCATION

University of North Carolina- Chapel Hill, Chapel Hill, North Carolina

PhD Student

Concentration in Health Informatics

Wake Forest University School of Business, Winston-Salem, North Carolina

Master of Business Administration (MBA), 2016

Concentration in Management

University of Michigan School of Public Health, Ann Arbor, Michigan

Master of Public Health (MPH), 2010

Concentration in Health Behavior & Health Education, Specialization in Survey Methodology

Global Health Certificate

University of Florida, Gainesville, Florida

Bachelor of Science (BS), Cum Laude, 2006

Concentration in Health Science Education, Specialization in Community Health

EMPLOYMENT

Owner, User Experience (UX)/User Interface (UI) Designer, August 2016 – present

m-HealthLink

Durham, NC

- Design wireframes for mobile applications
- Oversee product development and liaise between the client and developers
- Create prototypes for health-focused mobile applications
- Facilitate user testing, analyze feedback, and make revisions

Project Manager, February 2014 – March 2017

Social & Scientific Systems, Inc.

Durham, NC

- Managed day-to-day project operations for registry maintenance, including recruiting, responding to inquiries from participants, data collection and reporting, and database management activities
- Assigned responsibilities and managed accountability of the activities of a diverse team of specialists in public health research, data analysis, database management, and information technology; troubleshoot issues as they arise
- Liaised between registry operations team, database managers, and follow-up research study teams
- Facilitated client interactions related to day-to-day project operations
- Coordinated activities to commence recruitment at new sites
- Assisted collaborating investigators with coordination of new projects
- Developed and revised project work instructions and guidelines, as well as supporting documentation for the project, as necessary
- Ensured that project support staff adhered to federal regulations and guidelines, corporate SOPs, and project work instructions and guidelines
- Defined and maintained a list of key project tasks and track progress towards deadlines

- Consulted and updated the Project Director regularly on key priorities and progress towards goals and deadlines
- Ensured maintenance of central study files, including, study documents, regulatory documents, project operational and data reports, and training records
- Managed IRB submissions of amendments to the research protocol
- Facilitated external audits and monitoring activities, and responded to reports and queries from reviewers
- Assisted with proposal writing to win the re-compete of a 10-year clinical contract with the National Institute of Environmental Health Sciences (NIEHS)

Clinical Trials Specialist/Team Leader, March 2011 – January 2014

Duke University Medical Center
Durham, NC

- Assisted with the management of day-to-day project operations of the Newborn Epigenetics Study by setting team priorities and delegating job tasks to Clinical Research Assistants and work study students
- Performed study activities for the Cervical Intraepithelial Neoplasia Cohort Study
- Trained new staff members in obtaining informed consent and data collection
- Supported the PI in the development and maintenance of the protocol, consents, and other study-related documents
- Aided the Assistant Research Practice Manager in ensuring the study maintains IRB compliance
- Developed and maintained surveys for data collection using Qualtrics and REDCap
- Managed diet recall data collection and reporting to UNC
- Planned and implemented community outreach activities (TV commercials, radio spots, community events) to reduce attrition in the study
- Served as a liaison between stakeholders (project participants, researchers, and clinic site personnel) to establish a communication system to coordinate various aspects of the project; responded to inquiries about the project per established policies and procedures
- Led meetings with clinic site management, as needed, to discuss the progress of the study and recommendations for improving data collection while minimizing disruption to clinic flow
- Monitored and evaluated project efficiency using qualitative and quantitative research techniques; recommended modifications to increase efficiency
- Collaborated with the PI on the preparation of manuscripts for publication, and performed literature reviews
- Created newsletters to update participants on the progress of the study

Research Assistant, May 2010 – February 2011

Child Health Evaluation and Research Unit
University of Michigan, Ann Arbor, Michigan

- Communicated with pediatricians to determine if patients met eligibility criteria
- Recruited participants for a pediatric diabetes screening study
- Scheduled study visits
- Obtained informed consent from participants during study visits
- Contacted participants regarding upcoming appointments
- Obtained blood samples from participants to evaluate the accuracy of the Afinion Analyzer System, machine which measures Hemoglobin A1c level
- Trained new Research Assistants in recruitment procedures and clinic protocol

Intern, May 2009 – August 2009

Monroe County Health Department
Monroe, Michigan

- Developed an evaluation plan for the School Health Education Program
- Created pre and post tests for presentations on health topics
- Created a survey to assess students' knowledge about health topics, attitudes toward positive health behaviors, and level of self-reported positive health practices
- Developed the online Emergency Preparedness Training Needs Assessment Survey for Monroe County Health Department staff
- Prepared a report on Monroe County Health Department's staff emergency preparedness
- Participated in the development and integration of the Continuous Quality Improvement Project

- Identified funding opportunities for Monroe County Health Department programs
- Assisted in grant writing

Evaluation Coordinator, September 2008 – April 2009

Department of Health Promotion and Community Relations/ University Health Service
University of Michigan, Ann Arbor, Michigan

- Created and disseminated training session and program evaluation surveys using StudentVoice and SurveyMonkey
- Analyzed survey data and created reports
- Organized data collection process after meeting with the Training and Education Coordinator to determine most efficient mode for data collection
- Created an evaluation workgroup to design the end of year evaluation survey
- Met with stakeholders (twice/semester)
- Obtained Institutional Review Board approval for evaluative research studies

Compliance Specialist, September 2007 – August 2008

New Horizon Community Mental Health Care Center, Inc.
Miami, Florida

- Coordinated the review of all records agency-wide to ensure that services are accurately documented for each client
- Ensured that record documentation occurs within the time frame required by state and federal standards, and New Horizon CMHC policy and procedures
- Ensured that all forms utilized for clinical documentation was approved by New Horizon CMHC, to meet the current regulation requirements for reimbursement by third party payers and other governing bodies
- Documented and maintained an updated list of selected and reviewed records for compliance, noted any deficiencies in the records according to policy, and routed notices to appropriate staff and supervisors for completion each day
- Maintained updated files of records' ratings by program and compiled into a report monthly
- Reviewed forms for diagnosis to ensure documentation is consistent

Intern, Project IMHOTEP, May 2006 - August 2006

Health Effects Laboratory Division, National Institute for Occupational Safety & Health
Morgantown, West Virginia

- Analyzed data with Statistical Analysis System (SAS) software
- Prepared a presentation on the association between obesity and immune status
- Co-authored a manuscript (see publications)
- Presented research findings at the Centers for Disease Control and Prevention (Atlanta, GA)

Pharmacy Technician, June 2004 - May 2005

Walgreen's Company
Gainesville, Florida

- Assisted pharmacy and front store customers with their questions and concerns
- Maintained prescription prioritization throughout prescription processing
- Processed prescriptions, including translation of SIG codes, product selection, counting and measuring drugs, capping and uncapping vials and bottles labeling of prescriptions
- Resolved Third Party rejections
- Performed cash register transactions
- Assisted in Inventory Management

PROFESSIONAL QUALIFICATIONS & TRAININGS

- Protocol Tracking and Management System (PTMS) experience
- Clinical research experience
- Grant writing experience
- Experience presenting on health topics
- Focus group moderator experience
- Experience creating web surveys using Qualtrics, REDCap, SurveyMonkey, Student Voice

- Axure RP software experience
- SAS and SPSS experience
- ActiLife software experience
- CSPro training
- Microsoft Word, Access, Excel, Publisher, Project, and PowerPoint experience
- Adobe Photoshop experience
- WordPress experience
- GIS software (Epi-Info) experience

PRESENTATIONS

Elmore RC, McCall TL, Warden BA, Schurman, SH. The environmental polymorphisms registry (EPR): a resource for NIEHS investigators. Poster presentation at: The Society for Clinical Trials 37th Annual Meeting; 2016 May 15-18; Montreal, Quebec (Canada).

McCall, Terika (2006). Association between obesity and white blood cell count among police officers. Research presented at the Centers for Disease Control and Prevention (Atlanta, Georgia).

PUBLICATIONS

Charles LE, Fekedulegn D, **McCall T**, Burchfiel CM, Andrew ME, Violanti JM. Obesity, white blood cell counts, and platelet counts among police officers. *Obesity*. 2007; 15:2846-2854.

AWARDS & HONORS

- Dean's List, University of Florida, 2004-2006
- Outstanding Scientific Research Award, Morehouse College & CDC, 2006

PROFESSIONAL MEMBERSHIPS

American Evaluation Association Member
July 2013 – Present

EXTRACURRICULAR ACTIVITIES

Associate Executive Director

Leadership for Equal Access to Personalized (LEAP) Medicine Foundation
Raleigh, NC
December 2016 - present

- Assist in the management of administrative activities for the foundation

MBA Student Ambassador

Wake Forest University School of Business
Winston-Salem, NC
August 2014 - July 2016

- Attend events to recruit prospective students for the MBA degree program

Team Member

International Samaritan
Ann Arbor, Michigan
June 2010

- Co-presented health topics, via translator, to Egyptian lay health promoters at a clinic in Cairo, Egypt
- Assisted with a beautification project at a preschool in Cairo, Egypt

Member

Public Health Action Support Team (PHAST)

University of Michigan/ School of Public Health/ Office of Public Health Practice

September 2008 – April 2010

- Participated in deployments to assist local and state health departments in meeting the demands of certain public health events (ex: flu clinics), disasters and investigations
- Met with government officials in the Dominican Republic to advocate for resources for an impoverished community in La Romana, Dominican Republic (February 2009)
- Conducted face-to-face interviews with residents of Biloxi, Mississippi on their quality of housing and well-being post Hurricane Katrina (October 2009)